

# STATE TELECOMMUNICATIONS MANAGEMENT MANUAL

State of California Department of Technology		Statewide Telecommunications and Network Division
Category: <b>Agency Telecommunications Management</b>	Chapter Title: <b>CALNET Training</b>	Chapter Number: <b>0303.0</b>

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## CALNET Training Classes for AT&T Customers

All CALNET eligible customers are entitled to enroll in CALNET training classes.

To enroll, the following steps should be taken:

1. Access the List of Courses from the following website:  
<https://ebiznet.sbc.com/calnetinfoii>
2. Select the course
3. Complete the [AT&T CALNET Training Enrollment Form](#)
4. E-mail form to [CCSOTeam@att.com](mailto:CCSOTeam@att.com)

A confirmation of your enrollment/wait list will be emailed to you. If a class is scheduled, you will be provided with information on attending the course. If you are placed on a wait list you will be notified once the minimum attendance requirements have been reached and the class has been scheduled.

Please note that some classes may have a pending schedule with minimum class size requirements. If you wish to sign up for these classes, complete the registration form as a Wait List request. You will be notified of the date as soon as the class becomes available.

If you should have any questions regarding the enrollment process please contact Shari Bailey at (760) 489-3121 or at [CCSOTEAM@att.com](mailto:CCSOTEAM@att.com)

## CALNET Training Classes for Verizon Business Customers

All CALNET eligible customers are entitled to enroll in CALNET training classes.

To enroll, the following steps should be taken:

1. Access the List of Courses from the following website:  
<https://customertraining.verizon.com/calnet2/>
2. Select the CALNET link for California state government employees

A confirmation of your enrollment/wait list will be emailed to you. If a class is scheduled, you will be provided with information on attending the course. If you are placed on a wait

list you will be notified once the minimum attendance requirements have been reached and the class has been scheduled.

Please note that some classes may have a pending schedule with minimum class size requirements. If you wish to sign up for these classes, complete the registration form as a Wait List request. You will be notified of the date as soon as the class becomes available.

If you should have any questions regarding the training enrollment process please contact 1-800-477-0221.