



AGENCY
TELECOMMUNICATIONS
REPRESENTATIVE
BULLETIN

Date: April 29, 2016
ATRB: 16-03

P.O. Box 1810, MS #Y-13
Rancho Cordova, CA
95741-1810
(916) 657-9150

SUBJECT: AT&T LATE PAYMENT CHARGE(S) SUPPRESSION REMOVED

This bulletin is to inform CALNET 3 customers who have services with AT&T that the Late Payment Charge (LPC), which was suppressed in December 2014, has been removed. The LPC suppression was to allow customers time to acclimate to the new AT&T Billing Consolidator environment and to attend billing training. **Be aware that the LPC suppression is no longer in affect as of your March 1, 2016 invoices.**

The late payment date shall be forty-five (45) calendar days after receipt of an undisputed invoice. The amount of the late payment fee shall be as set forth in Government Code Sections 927.6 and 927.7.

If you receive an invoice with billing errors that you would like to dispute, use the [STD. 209 \(Invoice Dispute Notification\)](#) to avoid Late Payment Charges while the dispute is being processed.

For assistance or inquiries, please contact your AT&T Account Representative at Email: CalnetTechSupport@att.com or 877-922-5638.

If you have any questions regarding this notification or your services, please contact the CALNET Customer Service Line at (916) 657-9150 for assistance.

A handwritten signature in blue ink that reads "Barbara Garrett".

BARBARA GARRETT
Deputy Director
Statewide Telecommunications and Network Division
Office of Technology Services (OTech)
BG:th