

**AGENCY  
TELECOMMUNICATIONS  
REPRESENTATIVE  
BULLETIN**

Date: March 03, 2011  
ATR 11-01

---

P. O. Box 1810, MS #Y-13  
Rancho Cordova, CA 95741-1810  
(916) 657-9150

**SUBJECT: Customer Input and CALNET 3 Request for Information (RFI)**

The Office of Technology Services, California Technology Agency has released an RFI as the first step in researching services for the CALNET 3 Request for Proposal (RFP). CALNET 3 will be the replacement contract for the California Integrated Information Network (CALNET 2).

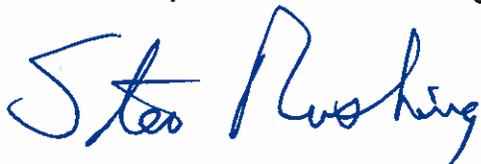
The goal of the RFI is to collect information from the vendor community on the various telecommunications solutions currently available to the State as well as new and evolving technologies. This information along with input from various stakeholders will be helpful in the development of the RFP. As valued customers your input is encouraged.

OTech is soliciting suggestions from CALNET 2 customers for improving CALNET 3 based on your experience with the current contract. If interested in providing OTech with input, please send an email or use the CALNET 3 Customer Input Questionnaire provided with this ATR Bulletin.

Please send your emails and/or completed questionnaire directly to  
[calnetcustomerinput@state.ca.gov](mailto:calnetcustomerinput@state.ca.gov) by May 2, 2011.

CALNET 2 customers may view the CALNET 3 RFI utilizing BidSync at  
<http://www.bidsync.com>.

In addition, the OTech has developed a CALNET 3 web page at  
<http://www.dts.ca.gov/stnd/calnet-III/calnetIII.asp>. This web page is your vehicle for new and updated information regarding the CALNET 3 project.



STEVE RUSHING, Deputy Director  
Statewide Telecommunications and Network Division  
Office of Technology Services (OTech)

# CALNET 3

## CUSTOMER INPUT QUESTIONNAIRE

---

Submit to OTech by May 2, 2011  
Email to: [calnetcustomerinput@state.ca.gov](mailto:calnetcustomerinput@state.ca.gov)

Customer Name:

Customer Department:

Customer Phone Number:

Customer Email:

1. From which of the CALNET 2 MSAs does your department currently order services. Check All MSAs that apply:

- MSA 1 Voice, Data and Video Services (AT&T)
- MSA 2 Long Distance and Network Based Services (AT&T)
- MSA 3 IP Voice, Data and Video Services (Verizon Business)
- MSA 4 Broadband Fixed Wireless Access (Verizon Business)

2. What technical and/or administrative improvements should be considered for CALNET 3?

3. What current technical or administrative aspects of CALNET 2 would you want to see continued in CALNET 3?

4. Other Comments?